



RunwayNews

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Welcome



Welcome to the spring edition of London City Airport's (LCA) community newsletter, the second of 2010.

You will find this issue packed with airport information including updates from your Airport Consultative Committee. Following a national directive from the Department of Transport (DfT) regarding aviation security, we are very pleased to have converted space in the terminal to provide an additional security area. This means passengers can return to short processing times prior to boarding their aircraft at London City Airport.

The last few months have also been filled with various community activities involving both airport employees and neighbours. In February, employees participated in 'Wear it Red' day raising money for London City Airport's chosen charity of 15 years, Richard House Children's Hospice, (see page 3). The Take off into Work employment programme for unemployed Newham residents was delivered again throughout March with seven delegates securing employment with the airport company and its onsite partners.

We hope you enjoy this edition and find the information useful; if you have any questions or comments on anything related to the airport or this newsletter, please contact me on 020 7646 0042 or elizabeth@lcy.co.uk.

Elizabeth Hegarty
Community Relations Manager

Airport Update

Ola! British Airways

British Airways has announced new services to Majorca and Ibiza from London City Airport, commencing in May 2010.

Travelling direct from London City on their new Embraer E190 aircraft, passengers can be on the beach in the Balearics in less than three hours. Fares start from £69 one way and can be booked on www.ba.com.

BRITISH AIRWAYS

London City Airport Welcomes Pret A Manger

Pret A Manger, specialists in handmade food, opened their doors at London City Airport on Saturday 20 February 2010. The new outlet seats 51 people and adds to the London City Airport food and beverage offering for airport passengers, visitors and local residents.



Pret A Manger Opening Ceremony

At the end of each day, all of Pret's unsold sandwiches, salads and wraps are delivered to Franciscan Friars at local Catholic monastery, St Fidelis Friary in Canning Town, where the monks redistribute the food to the homeless community.

Noise Action Plan Update

Since consultation on the London City Airport Draft Noise Action Plan closed on 15 January 2010, the airport's environment team is working closely with external noise experts to consider all of the responses received from local residents and organisations. A final version of the LCA Noise Action Plan, including the themes that were raised by respondents, is being submitted to Department for Environment, Food and Rural Affairs who will forward this on to the Secretaries of State for Transport and for Environment, Food and Rural Affairs to be considered for adoption. Once the Plan has been adopted, it will be available on the airport website.

Shell International Limited

On 13 January 2010, the London Borough of Newham (LBN) granted planning approval to Shell International Limited to conduct a fuel transfer operation at LCA. This planning approval allows the use of a vacant warehouse located on the airport site adjacent to King George V DLR station.

Planning approval is subject to conditions set by the LBN.

It is in the interest of the airport to provide competitive aircraft fuel options, helping to reduce the operating costs of airlines and to improve the quality of service they receive, as required under the European Ground Handling Directive.

Shell International Limited expects to commence operations in June 2010. The existing fuel facility at the western end of the airport site will continue to be used.

Security In Focus



London City Airport opened two new security lanes in February 2010, bringing the total number of search lanes to six and improving security processing times.

The airport worked around the clock to build from scratch the new facility, completed and operational in 4 weeks - supported by 20 new recruits!

In addition, LCA has commenced further works to ensure the security search area is adequate for the future in a £7 million project outlined in the January edition of this newsletter. These enhancement works take place during the airport's



Security Search Facility

closure times to minimise disruption for passengers. The project is scheduled to be completed by the end of 2010.

Judicial Review

As you may be aware, the London Borough of Newham granted planning permission to London City Airport on 9 July 2009 to increase the number of flights to 120,000 per year, subject to extensive planning conditions (which were summarised in the November 2009 edition of this newsletter). This decision is now subject to a Judicial Review against Newham which will involve a court hearing. At the time of writing a date is yet to be set for this.

Competition Time

Win two FREE return tickets to Majorca from London City Airport

To enter, all you need to do is answer the question below.

Complete your details, and post this form to Rupal Patel, London City Airport, City Aviation House, Royal Docks, London, E16 2PB, or hand your completed form in at the Information Desk in the Airport Terminal.

Which aircraft will British Airways operate from London City Airport for their new services to the Balearic Islands?

- a. Avro RJ85 b. Airbus 318 c. Embraer E190

Name.....

Address.....

Contact number.....

Terms & Conditions: Competition is not open to employees at London City Airport. Competition closes **Friday 28 May 2010**. All entries must be over 18 years of age.

Airlines Invest in New Technology

Following initial trials in March 2009, British Airways commenced operations with new Embraer E190 aircraft during March 2010 at London City Airport. This new generation aircraft has been approved for operations at LCA following assessments specific to this airport, including the steep approach, noise levels and parking. This investment by airlines in new technology just for LCA is worth over \$370 million.

Community Update

London City Airport goes Red for Richard House

To raise much-needed funds to support Richard House Children's Hospice in Beckton, staff from London City Airport "went red" on Friday 19 February 2010.

Staff from a range of the 61 companies operating on-site at London City Airport sported red clothing, accessories, shoes and socks and each donated £2 for participating, raising over £500 for Richard House Children's Hospice, the airport's chosen charity since 1995.



Airport COO Gives Speech at Woolwich Polytechnic

Darren Grover, Chief Operating Officer at London City Airport recently took to the stage at Woolwich Polytechnic Boys School in Thamesmead to address more than 90 students about careers at the airport, skills and the value of work experience.



Darren encouraged all of the students to grasp work experience opportunities with both hands as they allow students to demonstrate to employers their knowledge and skills learnt in academic studies. London City Airport provides work experience to more than 50 local students each year, providing an understanding of our organisations and preparing students for the professional workplace making them more competitive in the job market.

Barnaby Bear visits LCY



London City Airport has recently been re-visited by a very special VIP in the shape of Barnaby Bear! Part of the airport's Primary Education Excellence Programme, the Barnaby Bear Primary Programme is one of LCA's commitments to education through its Section 106 Agreement with Newham Council. Barnaby Bear is a lively character that is used to engage students in learning about geography, transport and travel as part of the National Curriculum.

The programme has been running since 2004 and has recently been updated by education experts to reflect changes in the National Curriculum plus to highlight the forthcoming Olympic Games in 2012. Eight Newham schools have participated so far, with a further seven schools in the local area due to take part this academic year.

London City Airport Supports "Your Environment" Event

During February, London City Airport supported the development and delivery of the Beckton Community Forum "Love Your Environment" Event at Kingsford Community School.

As a large local business with a strong focus on environmental sustainability, London City Airport hosted a stall with information about the environmental initiatives that form part of the airport's day to day operations. Local residents left with an insight into our handling of waste, water, noise, air quality and energy and also had the opportunity to win one of two luxury hampers

donated by the airport through the recycling competition.

Since 1989 London City Airport has worked closely with Community Forums in the Royal Docks and their predecessor organisations, the Area Teams. London City Airport staff volunteers now participate in both the Royal Docks and Beckton Active Community Teams, which aim to make each area a healthier, safer and more interesting place to live.



Rupal at the Event

Bishop Challoner Girls watch England Netball in Style



Eight lucky students from Bishop Challoner Girl's School, Tower Hamlets, recently enjoyed a closely-fought international netball

match from the comfort of the London City Airport's suite at The O2. The match formed part of the Co-operative International Netball Series and pitched the UK team against current number one in the world, Australia.

The eight GCSE students, who have all opted to sit their GCSE in Physical Education as an additional

topic in their spare time, were rewarded with tickets by LCA.

The donation forms part of the airport's health and wellbeing for work programme, which engages young people in sports and activities to encourage them to get moving, aim high and achieve their goals for a positive future.

London City Airport Consultative Committee



London City Airport's Consultative Committee Meeting held at the airport once per quarter took place this month on 13 April 2010. The meeting includes an Airport Director's Report on developments at LCA, including changes to the route network, the number of flights and passenger numbers.

There is also a standing item on environmental issues including environmental impact complaints and other requirements of the Section 106 Agreement. Attended by appointed community representatives, airport users and local Councillors, the Committee is a Forum to discuss the operation of the airport and its impact on passengers and local residents.

The following items were discussed:

- a Committee Membership
- b Passengers with Reduced Mobility
- c LCA Air Quality Measuring & Action Plan
- d Noise Action Plan
- e Community Report
- f Red Bull Air Race
- g Western End Gas Valve Relocation

For further information about the Consultative Committee and to view minutes or contact your representative please visit, www.lcacc.org or alternatively email the Committee Secretary, Stuart Innes secretary@lcacc.org.

Organisations & Events Supported by LCA January to March 2010

Newham

Drew Primary School
Brampton Manor Primary School
St Luke's Primary School
Keir Hardie Primary School
Cumberland School
Royal Docks Community School
Rokeby School
Lister School
Eastlea School
Brampton Manor School
Newham 6th Form College
Newham College of Further Education
University of East London
Britannia Village Hall
St John's Community Centre
Newham Chamber of Commerce
London Borough of Newham Business Forum
Richard House Children's Hospice
Newham Workplace
East London Business Alliance
Community Food Enterprise

Tower Hamlets

Old Palace Primary School
Bishop Challener Schools for Girls and Boys
Morpeth College
Tower Hamlets Education Business Partnership

Greenwich

Plumstead Manor School
Woolwich Polytechnic School
Lewisham College
Greenwich School of Management
Greenwich Education Business Partnership
Trust Thamesmead

London City Airport Awarded Best UK Airport



London City Airport recently beat off competition from 556 international airports to win Wanderlust Gold Award for Top UK Airport for the fifth year running.

The award, voted for by Wanderlust magazine readers were presented by the magazine's Editor-in-Chief Lyn Hughes at the Destinations Travel Show in London. It recognises the airport's continued commitment to customer service and its convenient location.



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