

London City Airport Education Excellence Programmes

For further information on any of the programmes offered, please contact the Community Relations Team below or please see our website at www.londoncityairport.com for more information

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LondonCityAirport



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Secondary

Years 7 -11

Ages 11 - 16 Years



London City Airport encourages local people to strive for 'Education Excellence'. Our programmes focus primarily on improving basic skills and raising young people's attainment and aspirations. The airport's secondary education programme has a focus on the transition from education to employment.

Modern Foreign Languages

Age Group: Year 9 to 11

Group size: Up to 15 young people

Duration: 2 hours



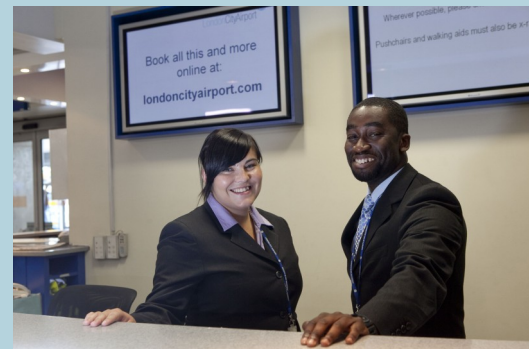
Learning a language is fun and what better way for students to put into practice their language skills than in a real life situation. Students are given a tour of the airport in the chosen European language and then take part in fun and interactive work based language activities at the Airport. The module consists of speaking, listening and writing skills.

Customer Service Module

Age Group: Year 10 to 11

Group size: Up to 15 young people

Duration: 2 hours



This workshop sees students participate in a site tour and then discuss the many aspects of customer service with our team. Students also reverse roles with airport volunteers to practice their telephone and interpersonal skills through

City Interview

Age Group: Year 11 to 13

Group size: Up to 12 young people

Duration: 2.5 hours



This programme involves a tour based on careers at London City Airport and the recruitment processes used. Participants are supported in practicing the core questions from the London City Airport recruitment application form and potential interview questions and undergo a series of activities linked to employment. Following this, participants take part in a mock interview with an airport employee.

Airside Tours

Age Group: 16 years +

Group size: Up to 12 young people

Duration: 2 hours



London City Airport conducts airside educational tours where delegates are able to access areas of the airport that would not be accessible to the public. A general airside tour involves going through security as a departing passenger and returning using the typical route of an arriving passenger. Tours can be tailored to the group's requirements if advised in advance.

Insight to Management Programme

Age Group: Year 11 to 13

Group size: Up to 10 young people

Duration: Flexible



Students are set a real life business problem to work on in small groups of three to five people. On arrival at the airport students are briefed on their task by an airport manager, provided with research tips and undertake an airport tour. The team then work on its project over the course of two or three weeks back at school before returning to the airport to present its findings to airport managers. The groups are judged

Work Experience

Age Group: 16 years +

Group size: One student per week

Duration: 1 week



This programme is aimed at 16-19 year olds with an interest in aviation or travel and tourism. Priority is given to students from the London Boroughs of Newham, Tower Hamlets and Greenwich. The main aim is to give students an overall idea of how the airport operates. The week-long placement give students an insight into all aspects of the airport's business, working in a variety of departments including Airfield Operations, Business Development, Customer Services and the Jet Centre. To book, contact Jill Adams at Newham Sixth Form College on 0207 540 6931 or at jadams@newvic.ac.uk.